



REGULATION

Rosapineta Camping Village

Rosapineta Camping Village
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This regulation is displayed at the entrance,
at the Reception.

The admittance to the Holiday Resort involves
the fully respect of the rules as well as the Holiday Resort Regulation
that can be integrated with extra rules that the Management
will consider appropriate to enact for the best functioning
of the village itself, even during the summer season.

The Management reserves the right to dismiss, in its own discretion,
Customers and Guests who do not respect
the present regulation.

We thank our Guests for their cooperation
and we wish you a pleasant stay at our accommodation.

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ART. 1 – CHECK-IN

1.1) UPON ARRIVAL

- Upon arrival all Guests, both infant and adults, must hand over their valid identity card or passport for the police registration and communicate the license plate number of the vehicle used to access the Camping Village. The entrance of Guests without an identity document is not allowed.
- Registration can be made until 8 p.m. Arrivals without reservation, after the closing time of the office, will not be allowed. After that time, access will be allowed only to guests staying overnight at the pitch/accommodation' holder and only if the holder has communicated, in advance by e-mail (within 7 p.m. on the same day), the details of the arriving guest.
- Entry-passes and bracelets given on arrival are the required documents to access and to stay in and must, therefore, be shown and worn at the entrance or always upon the request of the control-staff.
- Customer caught with unregistered people will definitively be sent away; the Management reserves the right, against both, to take further measures. The Customer who has introduced Guests not regularly registered, and the Guests themselves, may also in the future, at the discretion of the Management, not be admitted into the Camping Village. For this reason, in case of visit from friends, the Customer must make sure that his/her Guest is authorized by the Management. In any case, the owner of the pitch / accommodation, will be responsible for all the irregularities due to his/her Guests or member of his/her family.
- In case of unregistered Guests found out by the Management, the Owner of the pitch / accommodation will be charged for the whole period of stay for all the extra people irregularly introduced who will be considered arrived from the same day of arrival of the owner.
- Guests must verify that the provided data are correct, must report any mistake to the Management and must notify in advance changes such as the change of pitch, the arrival and departure of people, the estimated duration of stay. Outgoing movements not communicated will be considered as not occurred and therefore charged to the account in addition to the relevant Tourist Tax.

1.2) MINORS

- Minors are admitted only if together with their parents or by a delegated adult who, according to law or as per written authorization, has legitimate custody and assumes responsibility for minors' actions. Tutors will always be directly responsible for the minors at all times. Children must be always accompanied by an adult to the facilities and toilets. Regarding this, the Management declines all the responsibilities.
- The access and the stay at the camping pitch or accommodation only by minors is not permitted.

1.3) BRACELET

- All the guests will receive a pass bracelet, valid in the Camping Village as a personal identification of successful registration. It must be worn for the whole length of stay and to be returned upon departure. In case of loss of the bracelet, it will be possible to request a copy at reception for € 100.00. In case of damage, the delivery of a new bracelet will not involve additional costs only if the damaged bracelet is returned. The exchange and/or delivery of the bracelet to third parties is strictly forbidden. In this circumstance, the crew leader must pay the amount of € 100.00 as a penalty and the Management reserves the right to dismiss the Camping contract with immediate expulsion of the Guest and family.

ART. 2 – CHECK-OUT

2.1) UPON DEPARTURE

- On departure, Guests must leave the camping pitch or accommodation clean and tidy, return the bracelets and the car card.
- For the accommodation: on the day of departure, Guests is required to leave the accommodation and improve the check-out procedures within 10 a.m. We recommend collecting the deposit at reception, on presentation of the receipt of payment and return the accommodation's keys.
- For the pitches: on the day of departure, Guests must leave the pitch and improve the check-out procedures by 12 noon. In case of departure after 1.00 p.m. will be charged also the departure day.

ART. 3 – LIVING TOGETHER ON THE CAMPSITE

3.1) VISITORS

- The Management reserves the right to allow, at its discretion, visitors to get in. If admitted, they must hand over their valid identity documents at the reception, wear the bracelet for visitors, enter on foot, and pay the regular rate provided for in the price list.
- Daily visitors can enter only if they are visiting guests of the Camping Village.
- The accommodation/pitch holder who receive visits must give communication, in advance, to the Management by sending a written request to: info@rosapineta.it, indicating his/her Name, Surname, Pitch/ Accommodation number, date of arrival of the visitors and their Name and Surname. On arrival, the Visitor will proceed with the registration and the payment of the daily/evening pass, according to the current price list.
- Minors, if not together with parents or an authorized adult, will not be allowed.
- The stay of daily visitors inside the Camping Village is allowed from 8.30 a.m. to 11.00 p.m. on the same day of access. Registrations and visitor's entrances will not be allowed after 7.30 p.m. Those leaving after 11.00 p.m. will be liable to pay a further day's price.
- Evening entrances (from 6.00 p.m. to 11.00 p.m.) will be allowed until 7.30 p.m., always prior presentation of an identity document and the payment of the evening rate provided for in the price list.
- Free one-hour permits are not provided.
- From 1st August to 31st August, the Management may limit or suspend the visits.

3.2) PETS

- It is mandatory to provide notification of any dogs or cats during booking and upon arrival at the resort. All pets must comply with health regulations. Other pets are not allowed.
- Two pets are allowed per pitch / accommodation (no pets allowed in Villini V4 and Mobile homes). In Bungalows B6K pets are allowed upon request and just for units situated in the pinewood area (B6K DOG). In the Villini V6 pets are allowed upon request and limited to 4 units called V6 DOG.
- The admission of pets is subject to the completion by the host of form "Communication of pet presence", as well as the payment of the amounts provided for in the current price list.
- All pets must be carried out in such a way as to ensure that third parties are not disturbed or people or things harmed. For any damage to people or belongings will be held responsible only and exclusively the owner of the pet.
- Dogs must always be carried out on a leash and the person taking the dog must always carry a muzzle. Dogs with an aggressive nature (e.g., Pitbull, Rottweiler, Doberman breed, etc.) must be muzzled and kept on short leash, led by a person able to control the dog's actions.
- The accommodation, the pitch and all areas used by the dog must be kept clean. Any solid manure must be immediately removed, using the appropriate hygienic bags, which must be thrown into the organic waste bin.
- The "Pet Wash" is available with free access, for cleaning and hygiene of pets.
- Access to the beach and to the sea is allowed just in the authorized area and in accordance with the procedures stated by the Municipal Ordinance.

ART. 4 – HOW TO STAY

4.1) PITCHES

- Equipment is considered as Guests with: 1 caravan + 1 car; 1 camper van; 1 tent + 1 car.
- For each pitch, one equipment and a max. of 6 people, children included, will be allowed. Two pitches will be assigned in case of families with more than 6 people.
- The installation of a small additional tent (Canadian, igloo, etc.) is permitted.
- For arrivals without reservation, our Staff will give indications about the available pitches. The number of the chosen pitch must be immediately communicated at the reception.
- The evaluation of the measures and the bottom of the assigned space, as well as the placement and the transit in and out of the vehicle/equipment in the assigned space, will always take place at care, risk and under the exclusive responsibility of the driver, even if he had to receive indications from the Staff of the Camping Village.
- It is not allowed to occupy not assigned pitches with any chairs, tables, cars, bikes, etc. Cars parked in the empty pitches, in the forbidden areas or obstructing the traffic inside the Camping Village, in its discretion, will be immediately removed at vehicle 's Owner charges and place into a suitable area inside the Camping Village.
- The whole equipment must be properly parked within the borders of the pitch, keeping a suitable distance from neighboring pitches to ensure free passage, easy access to utilities and a clear escape route in case of an emergency.
- Pitches are assigned during booking and cannot be changed without the prior authorization from the Management.
- It is absolutely forbidden to build on all four sides of the pitch, fences of any type and material. The Management reserves the right to remove any structure, improperly made.
- It is allowed to install one additional covering on the pitch, made of material with fire reaction class of no more than 2, after presentation of the certificate of the material issued by an accredited company and a declaration of responsibility made under DPR 445/2000 in which it is stated that the documentation provided refers to the installed material.
- The shade cover shall not, however, extends below 2,5 m above the ground.
- It is forbidden to install vertical fencing on all sides of the pitch. In general, for each pitch can be placed only: caravan and its veranda applied to the same, camper and its awning, camping tents, cars/ vehicles. Any other structures (for example fence for pets, kitchen awning detached from the veranda, etc.) must be approved by the Management. Unauthorized installations must be removed.
- It is forbidden to install horizontal and/or vertical structures made with rigid panels such as sandwich sheet/ polyurethane/ steel.
- The Management reserves the right to order the immediate removal of structures that differ from the above requirements.
- At the end of the stay, the pitch must be left clean and clear, free of any covering, structures and / or equipment. Otherwise, the Management can, immediately and without necessity of forewarning, remove and eliminate, at Guest's charges, any item still in the pitch (€ 100,00 will be charged due to rearrangement).
- It is strictly forbidden to leave any type of bulky or unconventional waste inside the campsite (furniture, mattresses, household appliances, etc.)

4.2) IT IS, ALSO, FORBIDDEN:

- Waste in the ground any type of cleansing detergent
 - Pour wastewater down the sewer without connecting to the appropriate waste pipes
 - Wash dishes and linen outside the sinks, waste and improperly use water
 - Wash pets outside the Pet Wash
 - Throw papers and waste out of the appropriate containers
- For chemical and similar toilets, only use of the appropriate drains in the services is allowed.
 - It is recommended to avoid the installation of unnecessary household appliances (in particular washing machines: the Camping Village already offers this service) and the use of dishwashers is prohibited.
 - It is forbidden to tie verandas, canopies, or any other ropes around the plants and around the structures of the Camping Village. It is, however, forbidden to damage plants and flowers.
 - It is forbidden to dig in any way and for any reason.
 - Each pitch can draw electricity only from a dedicated CEE socket, without the use of multiple sockets and without any tampering on the systems of the Camping Village. The maximum power that can be withdrawn is limited to 2 KW (10 Ampere). Each crew is authorized to use only one electrical socket.
 - Charging electric vehicles is not permitted in areas other than the one used for charging.
 - Staff is authorized to the immediate removal of installation and/or item/gear/device/equipment without notice. The same authorization is granted for non-standard electrical connections that do not comply with the Camping Village Regulation.

ART. 5 – LIFE ON THE CAMPSITE

5.1) TRAFFIC RULES

- All the cars inside the Camping Village must be absolutely checked in. The access of any additional car is not included in the rate and it will be allowed upon payment of rate provided for in the price list and however at maximum of 1 vehicle per accommodation or pitch.
- In the Camping Village the top speed limit is 10 km/h. Offenders must leave their vehicles outside the Camping Village.
- Within the Camping Village it is forbidden to use motorcycles (including electric) or similar vehicles that must be left at the entrance in the reserved area.
- Electric scooters, segway and hoverboard are also forbidden.
- It is forbidden to drive inside the Camping Village from 11:00 p.m. to 07:00 a.m. It is also forbidden to drive out of the asphalt roads as well as out of the pinewood's paths.
- Cyclists are required to respect speed limits, to turn on the lights during the evening and to respect the rules in force for cycling.

5.2) SILENCE HOURS

- It is required to respect silence from 11 p.m. to 7.00 a.m. and from 1.00 p.m. to 4.00 p.m. During this time, it is strictly forbidden to make noises, screams and noisy games, the use of radio/Tv devices as well as to assemble and disassemble tents or verandas. To grant the peaceful mood of the campsite, we invite Guests to avoid behavior, activities, games, and the use of equipment that may disturb the other Guests. The Management reserves the right, at its absolute discretion, to expel Customers who disturb the quiet of other guests, in contravention of the above rules.

5.3) PLAYGROUNDS

- Children can use play areas only under constant supervision of a parent or an authorized adult. Inside the Camping Village, it is not allowed to play football out of the authorized areas and any other noisy games.

5.4) SWIMMING POOLS

- Only the Guests of the Camping Village can access to the swimming pool. The entry to the swimming pools is subject to a pool capacity limit.
- The pool's opening hours are displayed at the access gates, and they can be modified. Any temporary closure and/or suspension of services linked to them for technical reasons or force major, does not oblige the Management to compensation for damages or refunds of any kind.
- Children must always be accompanied by parents, and they must be always assisted. The Management declines any responsibility.
- Children under 3 years old must wear the appropriate hygienic diaper to enter into water.
- We recommend to showering before bathing. Bathing cap is not mandatory.
- Parasols, chairs, and inflatables are not allowed in the pool.
- It is forbidden to dive, run and push other people in the pool.
- Dogs and other animals are not allowed in the pool.
- Glasses, glass bottles and food are prohibited in the pool or in the pool area.
- Please remember to always use the ashtrays and to dispose of any rubbish in the appropriate bins.
- The Management declines any responsibility for the loss, damages and robbery of belongings caused by third parties, force majeure, or natural event.
- People with an inappropriate behavior or contrary to vice will be sent away from the pool.

5.5) MAIL, PICK UP/DELIVERY PACKAGES

- The Management does not do any pick-up and delivery packages service and have the right to send back to sender the unclaimed mail or packages. You can take contact with the reception to know the nearest collection points for any online shopping.
- The Management does not operate any telephone call service for its Guests, except for emergencies.

ART. 6 – HOLIDAY IN SAFETY

6.1) FIRE PREVENTION

For your safety and for the safety of others, please pay attention and follow our recommendations:

- Do not light fires on the beach and in the open air, do not use wood or charcoal barbecue throughout the pine forest area: only the use of electric BBQ is permitted inside the pitch; in order to allow the Guests, the cooking of food on fire, special fire points are provided.

- It is forbidden to leave naked flames unattended (candles, mosquito repellents, torches, etc.). The Management authorizes staff to put out any fires left unattended.
- For each pitch, it is possible to keep one gas bottle with a maximum of 10 kg in total without any supplies. This must be in a vertical position, above ground, protected from the sun, with the valve at the top and connection to the cooking appliance in compliance with current UNI-CIG standards. Regarding this, the Management reserves the right to control by its staff.
- Do not tamper any electrical system of the Camping Village.
- Do not unblock the fire extinguishers and fire hydrant reach.
- Do not drop cigarette butts on the ground.
- In case of fire alert, all Guests must leave immediately the place where they are and reach the nearest collection point, following the Camping Village Security Staff.

6.2) SECURITY SUPERVISORS (VIGILANZA)

- The Management authorizes the Security supervisors' staff to take action in order to ensure compliance with rules and reserves the right to remove, in its own judgment, the Guests who for their behavior should disturb the quiet and peace of others.

6.3) BATHING

- It is forbidden to swim in the exit passages of sailing boats and windsurfs, in rough sea, during storms, in the night and drive offshore beyond every safety limit.
- Bathing is also forbidden when, in absence of overseeing or in rough sea, the red flags are hoisted on the beach.
- We remind our Guests to observe the rules provided by the Port Authority and the Municipality displayed at the reception and inside the Camping Village and to follow the lifeguards' instructions.

ART. 7 – BEACH

- Guests are invited to report any abnormalities to our Staff, in order to prevent any accidents and/or damages.
- It is forbidden to leave on the beach - after sunset - umbrellas, deck chairs, tents, or other equipment, to not to hinder the cleaning of the area; the Camping Village Staff is authorized to remove any left unattended equipment.
- The equipment supplied within the accommodation unit (1 umbrella and 2 deck chairs) shall not be left and/or tied up on the beach. In case of theft or loss, a penalty will be applied.

ART. 8 – RESPONSIBILITY

- All Guests must keep their personal belongings with. Any lost items will be kept in our warehouse for a week. After that, if the owner has not proceeded to collect it, we will proceed to the disposal.
- While ensuring continuously surveillance of the Camping Village, the Management does not take the responsibility for money or valuable objects that have not been delivered for safekeeping.
- The Management is not responsible for damages caused by other guests, by chance, circumstances beyond Management's control, weather or natural disasters, pine cones, branches and trees' fall, or not due to direct negligence of the Camping Village Staff.
- The nature of the Camping Village and the characteristics of its surroundings indicate that the area is naturally fragmented. Should anything happen as a result of this circumstance, the Management declines all responsibility.

- The use of the athletic-sport and play facilities is at Guest's risk and danger. The participation to different types of entertainment and/or sport activities is considered as a free choice of the Guest. Any detrimental or injurious consequence to the Guest cannot be chargeable to the Camping Village.
- If it will be necessary to carry out maintenance or minor repairs of the accommodation, access inside will comply with all the health protocols provided for and through authorized people with personal protective equipment and maintaining safety distances. The staff will be able to access the structure even without the attendance of the Customer and his express permission unless he expressly refuses.
- In case of damage to the accommodation/pitch or any other structure of the Camping Village, the customer will be required to pay a penalty fee in order to restore the state of the places.
- Any complaints by the customer must take place prompt, in order to be able to quickly solve the problem, to ensure the improvement of the stay and for greater satisfaction.
- Interruptions of water, electricity or gas service by the supplier company, breakdowns or maintenance generally will not give the right to claim any compensation.

ART. 9 – PHOTO-VIDEO SHOOTING

- The use, by the Guest, of drones or any kind of flying equipment is forbidden in all the Camping Village and at the beach.

Note: In the event of inconsistencies or discrepancies between the Italian version and any other language version of these Regulations, the original Italian version is deemed authentic.